SOLUTION BRIEF · BY INDUSTRY

Arlabs for Government & Public Sector

Digital services, operations and oversight for agencies and councils.

The challenge

Public agencies juggle field operations, citizen complaints, assets and compliance across many departments — often on paper and disconnected spreadsheets.

How Arlabs helps

- ✓ Digitise complaints, work orders, inspections and assets in one place
- ✓ Give leadership real-time dashboards and full audit trails
- ✓ Run it bilingually, MYT-accurate and PDPA-aware

In practice

> EXAMPLE
>
> A council logs public complaints, routes them to field crews on mobile, and tracks resolution and assets from one dashboard.

Why it works

Work is captured where it happens, verified before it counts, and reported from one trusted record. Every product runs on the same stack, so modules can be combined and extended as the operation grows — without a rip-and-replace later.

RECOMMENDED PRODUCTS

Products that fit

Recommended starting points for government & public sector — each is a complete product on its own and integrates with the others.

COMMAND CENTRE

Arlabs Command

A modular intelligent-operations system for cities and large operators — bringing every camera, sensor, drone, satellite and dataset onto one live map, with AI analytics,...

12 modules

FLAGSHIP PRODUCT

Arlabs CRM & Operations

A complete operations system that unifies maintenance, field inspection, asset management, public complaints and multi-stage claims into one role-based system — from mobi...

14 modules

ATTENDANCE & HR PRODUCT

Arlabs Hadir

A mobile attendance, leave, overtime and payroll product for Malaysian teams — GPS clock-in with anti-spoofing, leave and claims from the phone, and automatic, rule-aware...

8 modules

Getting started

1 · Scope

A short discovery session to map your workflows, roles and sites to modules.

2 · Pilot

One workflow with one team, proving verified daily data and reporting.

3 · Roll out

Train users, migrate data and expand module by module with support.

Product whitepapers and briefs for each recommended product are available in the Arlabs resource centre.